

Learn more

Visit mta.info/discounts for more information about these plans and application instructions.

To sign up for an E-ZPass NY account or check the status of your account, visit e-zpassny.com or call the E-ZPass NY Customer Service Center at **800-333-8655**.

congestionreliefzone.mta.info

Less congestion,
better future.



Congestion Relief Zone

Discount and exemption plans

Starting January 5, 2025, vehicles entering the Congestion Relief Zone in Manhattan – local streets and avenues at or below 60 St – will be charged a toll. Some drivers and vehicles may qualify for discounts or exemptions from the Congestion Relief Zone toll.

Read on to learn more about the discount and exemption plans available for the Congestion Relief Zone toll. For full details about eligibility, documentation requirements, and how to apply, visit mta.info/discounts.

Low-income discounts and credits

Low-Income Discount Plan (LIDP)

Drivers enrolled in LIDP receive a 50% discount on the Congestion Relief Zone peak toll. The discount begins after the first 10 trips in a calendar month and applies to all peak period trips after that.

To qualify, vehicle owners must have reported a federal adjusted gross income for the previous calendar year of no more than \$50,000 or be enrolled in a qualifying government assistance program (SNAP, WIC, or TANF).

For eligibility and application information about LIDP, visit mta.info/lidp

Tax credit for Congestion Relief Zone residents

Congestion Relief Zone residents whose New York State adjusted gross income is under \$60,000 annually may qualify for a tax credit in the amount of tolls paid within a calendar year. Visit the NYS Department of Taxation and Finance website at tax.ny.gov for more information about this tax credit.

Disability exemptions

Individual Disability Exemption Plan (IDEP)

IDEP is available for individuals who have disabilities that prevent them from using mass transit. Eligible applicants can assign their exemption to a single vehicle registered to them or to a designated recipient, such as a caregiver, who drives the individual within the zone.

Applying for IDEP is a two-step process. Applicants first need to establish eligibility, and then use that eligibility to enroll in IDEP.

For more details regarding eligibility criteria and the application process for IDEP, visit mta.info/idep

Organizational Disability Exemption Plan (ODEP)

ODEP is available for organizations that operate vehicles transporting people with disabilities, such as Access-A-Ride, ambulette services, or schools and special education facilities. To qualify for the exemption, a vehicle must be used solely for the purpose of transporting people with disabilities.

For eligibility and application information about ODEP, visit mta.info/odep



Specialized vehicles

Emergency Vehicle Exemption Plan (EVEP)

Emergency vehicles may enroll in EVEP for exemption from the Congestion Relief Zone toll. Examples of qualifying emergency vehicles include ambulances, fire vehicles, police vehicles, and blood delivery vehicles.

For a full list of qualifying vehicles and application information, visit [mta.info/evep](https://www.mta.info/evep)

Commuter Bus Exemption Plan (CoBEP)

School buses contracted with the NYC Department of Education, commuter vans licensed with the NYC Taxi and Limousine Commission, and buses providing scheduled commuter services open to the public may enroll in CoBEP for exemption from the Congestion Relief Zone toll. Tour buses and charter buses are ineligible for CoBEP.

For eligibility and application information about CoBEP, visit [mta.info/cobep](https://www.mta.info/cobep)

Specialized Government-Owned Vehicle Exemption Plan (SGOVEP)

Publicly owned vehicles specifically designed to perform public works other than general transportation may enroll in SGOVEP for exemption from the Congestion Relief Zone toll. Vehicles must be owned or controlled by a federal, state, regional, or local government organization. Example vehicles include garbage trucks, street-cleaning trucks, snow plows, pavers, or bucket trucks.

For eligibility and application information about SGOVEP, visit [mta.info/sgovep](https://www.mta.info/sgovep)



Be prepared

- Enrolling in a Congestion Relief Zone discount or exemption plan requires a valid E-ZPass NY account (individual or business, depending on the plan).
- Discount and exemption plans apply only to Congestion Relief Zone tolling charges.

How to apply

- Visit [mta.info/discounts](https://www.mta.info/discounts) to get more information about these plans, including eligibility; credentials and documentation requirements; and instructions for how to apply and links to applications.
- For IDEP and LIDP, complete the online application and upload the required documentation. Visit [mta.info/idep](https://www.mta.info/idep) and [mta.info/lidp](https://www.mta.info/lidp) for more information.
- For all other exemption plans, download the application on the E-ZPass NY website, fill out the applicable sections, and upload the application with any required documentation.

Frequently asked questions

If I am eligible for a plan, is the discount or exemption automatically applied?

No. If you believe you or your organization is eligible for a discount or exemption, you must submit the appropriate application and required documentation, and be enrolled in the relevant plan.

Can I appeal an exemption eligibility decision?

Yes, you may appeal by providing a written statement. Your decision notice will provide more information about the appeals process.

Does enrollment in a discount or an exemption plan expire? When and how can I renew?

Enrollees in a Congestion Relief Zone toll exemption or discount plan will need to undergo recertification, as specified in the decision notice. You will be notified as your plan approaches the expiration date.

The recertification process varies based on plan – review your notice for more detailed instructions.